

TERMS & CONDITIONS
for booking functions with Table Mountain Aerial Cableway Co. Ltd *(TMACC)
- updated 01 September 2009

Booking and Confirmation Policy:

1. All reservations, without exception, must be guaranteed in writing.
All quotes are valid for 30 days.
2. The Terms and Conditions need to be signed and sent to taryn@tablemountain.net.
3. All reservations, without exception, need to be finalized 48 hours in advance of the function.
Any reduction in numbers thereafter will be charged for.
4. Prepayment for all functions is required in full, 48 hours prior to the group arriving at the Cableway. Final numbers need to be confirmed 48 hours prior.
5. All outstanding balances such as bar tabs are payable on the day, prior to the group's departure from the mountain.

Cancellation and Refunds Policy:

6. All cancellations, without exception, must be made in writing and proof of cancellation must be produced to claim a refund. Refunds will be paid via EFT only.
7. If the function is cancelled 48 hours prior, it will be fully refunded.
8. In the event of the Cableway being closed, there is no indoor alternative venue option at the Cableway, for this reason there will be a 100% refund.
9. The menu is prepared at the Lower Station kitchen and should the Cableway be closed, you have the option to collect or cancel your menu order.
10. Once the go-ahead is given from the organiser/guide/tour leader to prepare the menu, and it is then cancelled at short notice (less than 4 hours before the event), it will be charged for regardless.
11. Any special foods (e.g. oysters), arrangements (e.g. audio-visual equipment hire), special drinks (e.g. Moet & Chandon/Veuve Cliquot) ordered will be charged at a 100% cancellation fee. These items would have been specially bought in or hired, and you may take them with you to your alternative venue.
12. Please note that *TMACC will not be held responsible for any loss or damage to any hired equipment or goods once it is collected from our property.

Environmental Code of Conduct:

1. Table Mountain Aerial Cableway abides by a strict ISO14001 certified Environmental Management System as Table Mountain is part of a National Park and World Heritage Site.
2. Please ensure that activities do not damage flora, fauna or rocks, pollute water or soil or degrade the visitor experience.
3. Should the above requirements of the Environmental Code not be adhered to, we reserve the right to request that the necessary changes be made to ensure compliance.

Contact Person : _____

Company Name : _____

Group Name : _____

Function Date : _____

Signature : _____ Date: _____